



<https://fintechnews.africa/job/head-of-people-at-stitch/>

Head of People

Description

As the Head of People, you will be responsible for making Stitch a great place to work and grow, from bringing in top talent from around the world to enabling team members to do the best work of their lives.

Responsibilities

- Partnering with our leadership team and managers on all things people-related, including professional development, performance reviews, employee relations & human resources, organizational / team development, and talent acquisition
- Build a grow a high-EQ, low-ego HR & people team that grows with the business over time across its various markets
- Help enable our technical recruiting team and develop a comprehensive recruiting strategy to attract, retain and motivate top talent
- Work with team members and recruiters to structure and scale a fantastic employee onboarding experience
- Oversee our various facilities and office resources, ensuring that our offices can scale with the needs of the company
- Preserve and evolve our unique culture into something that scales with our business over time

Qualifications

- 5+ years in a highly people or team-oriented role – HR, business operations, consulting, etc.
- Prior experience working with high-growth businesses in a start-up environment
- Prior experience managing teams either as a direct supervisor or as a player-coach, managing without authority
- Hold a relevant degree or equivalent practical experience with proof of HR-related qualifications and experiences in best practice
- Needs to find handling complex interpersonal matters energizing and fulfilling, as this will be an entirely internally facing role
- Experience working in B2B SaaS, API or Payments companies, and particularly leading People Operations teams
- Strong knowledge of our customers in various key markets – including South Africa, Nigeria, Kenya, and Ghana
- Prior exposure in working in a multi-market or global business with distributed team footprint
- Prior experience in starting or expanding global branches or offices of an existing core business
- Prior experience with technical recruiting and engineering talent acquisition

Hiring organization

Stitch

Stitch is a developer-first API startup with a mission to deeply connect financial systems with the wider world. We provide an API which allows third-party apps and websites to interact with their user's bank accounts in ways that unlocks the ability for companies across Africa to build innovative technology products quickly.

Employment Type

Full-time

Job Location

Cape Town, South Africa

Date posted

24 January 2022

APPLY