

Head of Fintech – Digital Services

Description

Head of Fintech is dedicated to one of our African Customers in Digital Services domain and is responsible for sales, delivery, operations, and financial result of Mobile Financial Services portfolio.

Responsibilities

- Accountable for financial result of Mobile Financial Services portfolio for Customer Unit in Digital Services domain.
- Owns and conducts regular governance to drive operational and business excellence through effective KPI dashboards and measurements with Group and its affiliates!
- Continuously strive to efficient and optimized delivery through automation of processes, tools and Ericsson Converged wallet capabilities.
- Responsible as Program Director for Demands deployments as per SDLC practices
- Provide financial and overall organizational performance reporting
- Acts as escalation point for Fintech and Mobile Money customer's executive leadership teams
- Ensure compliance and ethics and exhibit outstanding role-model leadership behaviors
- Sets the goals for organization to deliver on contractual commitments and financial targets
- Works closely with BSS Mobile Financial Services to facilitate feedback from customers for further improvement of M-Commerce roadmap and portfolio
- Coordinate with Account organization and CUs
- Ensure Governance and Escalation structure is followed in Demand management and Managed Services areas.
- Continuous optimization of workforce and improvement of Demand and managed services process and ways of working.
- Support customer in preparation and delivery of services quarterly roadmap
- Own Regular governance with customer business and technology units
- Work in close coordination with Account organization and Key Account Manager
- Responsible to handle and manage a team direct and indirectly across Africa and Middle East.

Qualifications

- 10-15 years of experience in leadership positions within the telecom and/or ICT industry
- 5+ years of Fintech experience as technology partner for major telecom operators or banking industry in IT and Process side of this business.
- Result oriented with customer first attitude
- Ability to lead multi-cultural and cross-functional teams, empowering and creating synergies
- Can handle stressful and ambiguous situations

Hiring organization

Ericsson

At Ericsson, you'll have an outstanding opportunity. The chance to use your skills and imagination to push the boundaries of what's possible. To build never seen before solutions to some of the world's toughest problems. You'll be challenged, but you won't be alone. You'll be joining a team of diverse innovators, all driven to go beyond the status quo to craft what comes next.

Employment Type

Full-time

Job Location

Johannesburg, South Africa

Date posted

24 January 2022

APPLY

- Strong financial and commercial acumen
- Ability to work across a variety of different delivery unit types (complexity, maturity, scale)
- Developed analytical skills to identify trends, inefficiencies, and value realization opportunities
- Very good understanding of Ericsson Business Process, Financial and Delivery models
- Strong business, operation, and financial skills
- Good at handling resource planning and competence development